



Appendix 11

## COVID-19

This addition to the policy should be read in conjunction with “the Company” Safeguarding for Children and Safeguarding for Adults policies, available [here](#)

Date of statement: April 2020

### Company policy

Bristol City Football Club, Bristol City Women’s Football Club, Bristol City Robins Foundation, Bristol Bears Rugby, Bristol Bears Women, Bristol Bears Foundation, Bristol Bears Academy, Bristol Flyers, Bristol Flyers Foundation, Bristol Sport Foundation, Ashton Gate and Bristol Sport (collectively referred to as “the Company”)

“The Company” has both a moral and legal obligation to ensure a duty of care for both children and adults across its services. We are committed to ensuring that all children and adults are protected and kept safe from harm whilst engaged in any services organised and provided by “the Company”. “The Company” is committed to ensuring safeguarding practice reflect statutory responsibilities, government guidance and complies with best practice and local authority requirements.

### Company statement

The way in which our “Company” is currently operating in response to coronavirus (COVID-19) is fundamentally different to business as usual. However, a number of our important safeguarding principles remain the same:

- with regard to safeguarding, the best interests of children and adults at risk will always continue to come first
- if anyone has a safeguarding concern about any child or adult at risk connected to “the Company” they should continue to act and act immediately
- the Senior Safeguarding Officer for “the Company” will always be available on [safeguarding@bristol-sport.co.uk](mailto:safeguarding@bristol-sport.co.uk) or 07880140411
- unsuitable people are not allowed to enter “the Company” workforce and/or gain access to children or adults at risk.
- children and adults at risk continue to be protected when they are online

### “The Company” lead safeguarding contacts

During the Covid-19 social distance period the safeguarding contacts for “the Company” are as follows:

#### “The Company”

Senior Safeguarding lead - Maggie Martin [safeguarding@bristol-sport.co.uk](mailto:safeguarding@bristol-sport.co.uk) or 07880140411

### **Bristol City**

Academy - Jen Owsley [jenowsley@bcfc.co.uk](mailto:jenowsley@bcfc.co.uk) or 07989771081

First team - Maggie Martin [safeguarding@bristol-sport.co.uk](mailto:safeguarding@bristol-sport.co.uk) or 07880140411

Robins Foundation - Chris Stenner [chris.stenner@bcfc.co.uk](mailto:chris.stenner@bcfc.co.uk) or 07500116133337

Women and RTC - Rebecca Smith [rebecca.smith@bcfc.co.uk](mailto:rebecca.smith@bcfc.co.uk) or 07584770954

### **Bristol Bears**

Academy - Mark Tainton [mark.tainton@bristolbearsrugby.com](mailto:mark.tainton@bristolbearsrugby.com) or 07860337814

First team – Mark Tainton [mark.tainton@bristolbearsrugby.com](mailto:mark.tainton@bristolbearsrugby.com) or 07860337814

Community Foundation: Craig Capel [ccapel@bristolrugby.co.uk](mailto:ccapel@bristolrugby.co.uk) or 07735285008

Women – Clare Brophy [safeguarding@bristolbearswomen.com](mailto:safeguarding@bristolbearswomen.com) or 07969343132

### **Bristol Flyers**

Steve Devereux – [steve.devereux@bristolflyers.co.uk](mailto:steve.devereux@bristolflyers.co.uk) or 07938035238

### **Bristol Community Sport Foundation**

Rob Webber – [rob.webber@bristol-sport.co.uk](mailto:rob.webber@bristol-sport.co.uk) or 07528931516

### **Ashton Gate Stadium**

Dave Storr – [david.storr@ashtongate..co.uk](mailto:david.storr@ashtongate..co.uk) or 07831625779

Remember that in an emergency or where there is risk to life you should contact the police immediately on 999.

### **Other safeguarding contacts**

While any safeguarding concern should be raised with the club Safeguarding contacts in the first instance, we recognise that this may not always be possible or appropriate. Below are the contact details for other partners with whom safeguarding concerns in relation to “the Company” can be discussed:

#### **Football**

The English Football League Safeguarding Team

Tel: 01772 325940

Email: [safeguarding@efl.com](mailto:safeguarding@efl.com)

The FA Safeguarding Team

Tel: 0800 169 1863

Email: [Safeguarding@TheFA.com](mailto:Safeguarding@TheFA.com)

#### **Rugby**

RFU Safeguarding team

Tel: 0208 892 2000

[safeguarding@rfu.com](mailto:safeguarding@rfu.com)

## **Basketball :**

Safeguarding Basketball England

Tel: 0300 600 1170

[www.basketballengland.co.uk](http://www.basketballengland.co.uk)

## **Procedures and safety measures for online learning**

“The Company” expects all staff and players to adhere to the relevant policy boundaries which must be maintained at all times. We have put extra measures in place to reduce the risks in relation to online learning which include:

- All contact online being observable and interruptible
- Staff and children must wear suitable clothing as should anyone else in the household
- Any computers being used should be in appropriate areas, for example not in bedrooms and the background should not be blurred
- Online teaching will not be carried out on a one-to-one basis and will be done in a group setting with several players present
- Another adult will be invited to be present in the room
- All communication provided will have an educational purpose
- Language must be professional and appropriate, including from any family members in the background
- “The Company” will record online teaching/instruction sessions. Players and parents will be informed that sessions are being recorded in advance of doing so
- All sessions provided will be via “the Company” I.T platform (for example remote desktop) or Wi-Fi (where possible)

## **Mental health**

Negative experiences and distressing life events, such as the current circumstances, can affect the mental health of us all. Players who are struggling under the current circumstances should contact “the Company” safeguarding staff as outlined above. Support can also be accessed through a number of national organisations including:

The Samaritans	<a href="https://www.samaritans.org">https://www.samaritans.org</a>	Tel: 116 123
ChildLine:	<a href="https://www.childline.org.uk">https://www.childline.org.uk</a>	Tel: 0800 1111
NSPCC:	<a href="https://www.nspcc.org.uk">https://www.nspcc.org.uk</a>	Tel: 0808 800 5000
Mind:	<a href="https://www.mind.org.uk">https://www.mind.org.uk</a>	Tel: 0300 123 3393
PFA:	<a href="https://www.thepfa.com/wellbeing">https://www.thepfa.com/wellbeing</a>	Tel: 07500 000 777

## **Online safety**

It is important that internet safety and security messages are re-enforced during this time when we are expecting young people to be online more often. They may also be increasing their usage on devices during their own free time during this social distancing period. It is important that both players and parents are aware of the help and support available should they be concerned about something they have seen or experienced online. These include:

UK Safer Internet Centre	<a href="https://reportharmfulcontent.com/">https://reportharmfulcontent.com/</a>
CEOP	<a href="https://www.ceop.police.uk/safety-centre/">https://www.ceop.police.uk/safety-centre/</a>
Internet Matters	<a href="https://www.internetmatters.org/">https://www.internetmatters.org/</a>

NetAware  
ParentInfo  
ThinkuKnow

<https://www.net-aware.org.uk/>  
<https://parentinfo.org/>  
<https://www.thinkuknow.co.uk/>